

# “Are you a Registered Building Practitioner?”

## The first question you should ask.

### WHY USE A REGISTERED BUILDING PRACTITIONER?

Every building project, no matter how big or small, carries some form of risk. By using a Registered Building Practitioner, you are engaging a qualified, knowledgeable and experienced professional.

If you are building a swimming pool or spa valued over \$5,000, the first question you should always ask your builder is: “Are you a Registered Building Practitioner?”

You can check if your builder is registered by calling the Building Commission on **1300 360 320** or use the ‘Finding an RBP’ menu at [www.buildingcommission.com.au](http://www.buildingcommission.com.au).



**REGISTERED**  
Building Practitioner

### DO SWIMMING POOLS AND SPAS NEED TO BE INSTALLED BY A REGISTERED BUILDING PRACTITIONER?

If you are to engage a person to construct a pool or spa they must be a Registered Building Practitioner if the work is valued at over \$5,000.

Your builder must also provide you with a major domestic building contract

for work over \$5,000. For work over \$12,000 they must also provide domestic building insurance.

It is an offence for an unregistered builder to carry out building work where the contract is over \$5,000.

### DO YOUR RESEARCH

Building a swimming pool or spa is just like any other major purchase and it is important that you do your research.

The Building Commission recommends looking at a range of builders before making a decision and to research any relevant information or resources available.

You should also obtain at least three written quotes, check examples of the builder's work and ask for references.

### HOW ARE YOU PROTECTED?

Using a Registered Building Practitioner is the first step towards protecting your consumer rights.

Only Registered Building Practitioners meet the required building industry standards for qualifications, technical skills and experience.

If you use an unregistered builder, you are placing your family and home at risk.

By using an unregistered building practitioner for the construction of a

swimming pool or spa valued over \$5,000, you are potentially accepting all legal risks and will have no protection if the builder fails to complete the work or the work is defective.

### WAYS THE BUILDING COMMISSION PROTECTS VICTORIAN CONSUMERS

Building Advice and Conciliation Victoria (BACV) is a joint initiative between the Building Commission and Consumer Affairs Victoria (CAV). This free service is available to both builders and consumers to help resolve building disputes.

BACV can be contacted on **1300 557 559**.

The Building Commission also investigates and prosecutes builders in the interest of the public.

The Building Commission will always examine complaints about unprofessional building practices and will take appropriate action against any builder that fails to comply with building quality and building standards.

The Building Commission holds builders accountable for failures of appropriate practice and breaches of standards and expects builders to rectify faults and attend to quality issues.